

National Survey of Registered Nurses 2008

Instructions for completing the survey:

- Please read each of the questions carefully. Using a blue or black pen, place a check mark in the box next to the appropriate response as indicated: <a>I. If you are asked to provide a written response to a question, please record your response neatly in the space provided.
- In general, **you should select only one** response for each question. However, there are a few questions that allow more than one response. These questions will specifically indicate that more than one response is allowed.
- Please answer every question **except** those that you are specifically instructed to skip. Be sure to follow the "go to" instructions carefully.

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Section A – Overview				A5. Overall, do you think it should or should not be the federal government's responsibility to assure that all Americans have				
A1. In your opinion, what is the the nation today?		·		health insurance? Definitely should be Probably should be Probably should not be Definitely should not be No opinion				
A2. What do you think is the mo healthcare for the government to	address?	problemi	I					
				A6. Which one of the following three things would you like to see in a healthcare reform proposal from a presidential candidate?				
				Would you want your candidate to propose?				
A3. For each of the following go organizations, how much confide make the right decisions with res healthcare?	ence do you h	nave in the	em to	A new health plan that would make a major effort to provide health insurance for all or nearly all of the uninsured BUT would involve a substantial increase in spending				
	A Great Deal	Only Some	Hardly Any	A new health plan that is more limited and would cover only some of the uninsured BUT would involve less new spending				
US Congress				☐ Keeping things basically as they are				
Nursing organizations				☐ Don't know				
Physician organizations								
Medicare/Medicaid				A7. Which candidate do you think would do the best job on				
The Joint Commission				healthcare as president?				
Insurance companies								
Pharmaceutical companies				Hillary Clinton				
				☐ Mike Huckabee☐ John McCain				
A4. Now, thinking about the nur	sina professi	on. if all nu	ırses	Barack Obama				
could join together to address or	ne of the follo	wing heal	thcare	Democratic candidate, non-specific				
problems, which do you think is t	he most imp	ortant for	nurses to	Republican candidate, non-specific				
address?				Other candidate (specify):				
Racial and ethnic disparities	in healthcar	е		☐ No candidate currently running				
☐ Number of Americans who a				☐ Don't know				
☐ Violence in America								
Drug and alcohol abuse				A8. Would you be willing to pay an extra \$30 a month (either in				
☐ Obesity in children and adul☐ Chronic illness				increased premiums or taxes) in order to increase the number of Americans who have insurance?				
Other (please specify below)			☐ Yes ☐ No				
				□ NO				

			A13. Given what you know about the state of healthcare, how likely would you be to advise a qualified high school or college student to pursue a career in nursing or in medicine?
All or	C	Little or	Career in Nursing Career in Medicine
most			☐ Definitely would ☐ Definitely would
			☐ Probably would ☐ Probably would
Ш			Probably would not Probably would not
			☐ Definitely would not ☐ Definitely would not
Ш			
			A14. Independent of your present job, in general, how satisfied are you with being a nurse?
			are you will being a hurse:
			☐ Very satisfied
			☐ Somewhat satisfied☐ Somewhat dissatisfied☐ Very dissatisfied
emand the demand ind demand and	d		Section B – Education and Employment B1. Are you currently working as a nurse, or have you done so in the past year? ☐ Yes, currently ☐ Yes, not currently but in the past year ☐ No → GO TO SECTION E
gistered nu emand	irses who		B2. Please provide the following based on a typical week of work as a nurse in the past year. Days worked per week Hours worked per week Overtime hours worked per week
R THAN THE PLEASE GO the main retor two and and a sursuing sed to nursing school warding caprofession women	HE DEMA O TO A13 easons the swers. nursing as ng schools is	ND" IN ere is a nursing s a career	B3. Which one of the following best describes your current, or most recent, work setting? Acute care hospital (adult, pediatric, maternity, other) Specialty hospital (psychiatric, rehabilitation, other) Subacute/Long-term care Home/Community care Ambulatory (office, surgery, dialysis, urgent care center) School health/Student health service (may divide after we look at the school nursing sample) Non clinical (e.g., insurance company, consulting) Self-employed Nursing education program Other (please specify below)
	All or most All o	All or most Some	most Some none

nursing position? Please				nost recent	PLEASE GO TO B12.					
 □ Direct patient care □ Advanced practice nurse (nurse practitioner, midwife, anesthetist) □ Clinical nurse specialist □ Front-line or unit-level management □ Administration □ Educating nurses and/or nursing students □ Research □ Other (please specify below) 					B7. At your current place of employment, is working overtime strictly voluntary or are you required to work if asked? Strictly voluntary Voluntary, but feels like it is required Required B8. In the past year, has the amount of overtime required of your increased, decreased or remained the same?					
B5. Which one of the follomost recent, nursing positions the majority of your time? Direct patient care Advanced practice nuanesthetist) Clinical nurse special Front-line or unit-leve Administration Educating nurses and Research	owing bestion, that is urse (nurse list el manager d/or nursinuse specify	e practitionent g student y below,	→ GO ner, midv → GO → GO → GO → GO ts → GO then GO	TO B6 wife, TO B6 TO B6 TO B7 TO B7 TO B7 TO B7	 □ Increased □ Decreased □ Remained the same B9. Do you plan to leave your present nursing position? □ Yes, within the next 12 months □ Yes, within the next 3 years □ No plans to leave within next 3 years → GO TO B11 B10. What do you plan to do after leaving your present nursing position? Please check all that apply. □ Retire □ Take a different position in clinical/patient care nursing □ Take a non-clinical nursing position: research, teaching administration □ Return to school to pursue additional nursing education 					
percentage of time you amount of time. Please should add to 100%.	spend on	each and	d indicat	e the	 ☐ Pursue a job in another profession ☐ Take time out for family or other personal reasons ☐ Other (please specify below) 					
	Percent	Too Much	Too Little	About the right amount						
Direct patient care, including hands on care	+				B11. On the whole, how satisfied are you with your present job?					
Patient/family teaching and discharge planning	+				☐ Very satisfied ☐ Somewhat satisfied					
Educating other nurses and/or nursing students	+				Somewhat dissatisfied Very dissatisfied					
Patient care notes/ documentation	+				□ Very dissatished					
Locating patient care supplies and equipment	+				B12. In the past year, in your work as a nurse, have you personally experienced any of the following?					
Transporting patients	+				Yes No N/A					
Patient related telephone					Back or other musculoskeletal injuries					
calls (Rx, lab results, referrals)	+			Ш	Episodes of physical violence in the workplace					
Meetings related to quality improvement / patient	+				Episodes of verbal abuse in the workplace					
Shift changes and other hand off functions	+				Discrimination based on gender, age or race					
Other	+				Sexual harassment or a hostile work environment					

B13.	How would you rate the quality of work relationships in
your	current or most recent work setting in each of the following

A	Excellent	Very Good	Good	Fair	Poor
Among nurses					
Between nurses and front line nurse managers					
Between nurses and physicians					
Between nurses and management/ administration					
Between staff RNs and nurse practitioners					
Between nurses and support staff					
■ Not applicable B15. How would you r provided in your hospit ■ Excellent ■ Very good			of the n	ursing (care
☐ Good ☐ Fair ☐ Poor					
B16 . Over the past two provided to patients in					re
☐ Improved a lot☐ Improved somewh☐ Stayed about the s☐ Gotten somewhat☐ Gotten a lot worse	same worse				

B17. How would you rate the quality in your current or most recent work setting in each of the following areas?

	Excel- lent	Very Good	Good	Fair	Poor	N/A
Your salary and benefits package						
The flexibility of scheduling						
Opportunities to influence decisions about workplace organization						
Recognition of accomplishments and work well done						
Professional development opportunities						
Professional advancement opportunities						
Opportunities to influence decisions about patient care						
Opportunities to establish relationships with patients and their families						
B18. In your organize by each of the following		v would y	ou rate th	ne resp	ect for F	RNs
		Excel-	Very	Good	Fair	Poo
Other RNs						
Physicians						
Other healthcare col	leagues					
Frontline nurse mana	agers					
Administrators/execu	ıtives					
Section C – Hospita C1. Have you worked ☐ Yes ☐ No → GO TO SE	d in a hos	pital envi	ronment	in the p	ast yea	ır?
C2. In the past year, there been a shortage	in the ho	spital whe		vorked ı	most, ha	as

the shortage of nurses has had an adverse impact on the following aspects of patient care in the hospital?							preventable, h urinary tract in have found that	fections, b	lood stream i	infections	, etc.). Rese	earchers		
	Frequ	ently	Ofte	en	Sometin	nes	Never	hospital nurse staffing. Which one of the following will be likely result of these changes?						
Safety (avoiding injuries to patients)								_	e in hospital resources provided to patient care					
Timeliness (reducing waits and sometimes harmful delays)]				☐ Decrease care	Decrease in hospital resources provided to improve patient					
Effectiveness (providing services based on scientific knowledge to all who could benefit)]				 ☐ Increase nurses' focus on prevention and surveillar ☐ Raise nurses' status positively C6. Recognizing that nursing care is closely associated 			ssociated wi			
Efficiency, cost- effectiveness (avoiding waste)]]				some of the co will be elimina Please check	ted, do yoι	u think this po				
Equity (providing care that does not vary in quality because of the personal characteristics of the patient)]				☐ Higher pa ☐ More nurs ☐ Additional	l education k for nurse	es and training	for nurse	es		
Patient-centeredness (providing care that is respectful of and responsive to individual patient preferences, needs, and values)]				C7. Please indicate your agreement or disagreement with the following statements about your hospital or organization. When an error or mistake is reported by nurses						
C4. In the past year, ha result of nursing shore					of the fol	lowir	ng as	Nurses feel	Strongly Agree	Somewhat Agree	Neither	Somewhat Disagree	Strongl Disagre	
		Increa	·		creased	diff	No erence	like their mis- takes are held against						
Patient wait time for su	ırgery							them Mistakes						
Time it takes for nurse respond to pages or ca]					have led to positive					П	
Number of available be	eds]					changes to prevent				_		
Patient wait time for discharge								future errors It feels like						
Discontinued/Closed p care programs	atient]					the <i>person</i> is being written						
Workload for physician	าร							up, not the problem						
Patients' complaints at nursing care	bout]					Nurses feel						
Staff communication problems								supported in their decision to report mistakes						
									I	l	<u> </u>			

C5. On October 1, 2008, Center for Medicare and Medicaid Services (CMS) will eliminate additional payments for 8

C3. Thinking about the following criteria for quality of care established by the Institute of Medicine, how often would you say

Should be mandated by the federal governi	ment					Υe	es, Impact
Should be mandated by the states Should not be mandated					No Impa	Had Negation	ve Posi
9. In general, what effect do you think minimu	m RN s	staffing		Your feelings about being a nurse			
tios have on the quality of care provided for pa				The image of nursing careers the general public	n 🗆		
Very positive Somewhat positive				The number of applicants to nursing schools			
Neither positive nor negativeSomewhat negative				The recognition of nurses with healthcare organizations	n \square		
Very negative				Regional and local initiatives be nurses to celebrate and promote nursing	У		
ection D - Nursing Recruitment 1. In the past year have you seen or been told bllowing?	d about	any of	he	Your attitude toward private companies that sponsor these initiatives			
	Yes	No		Government policies to addres the nursing shortage	s 🗆		
Be Someone, Be a Nurse" National television commercials to encourage				D4. In the past year, to the bes employer made any deliberate enurses who are employed in you	fforts to in	nprove rete	ntion of
Be Someone, Be a Nurse" National television commercials to encourage people to be nurses				employer made any deliberate e nurses who are employed in you any activities you have seen,	efforts to in ur place of and then i	nprove rete work? Ple indicate if	ntion of ase che they hav
'Be Someone, Be a Nurse" National television commercials to encourage people to be nurses A website www.DiscoverNursing.com			-	employer made any deliberate enurses who are employed in you	efforts to in ur place of and then i	nprove rete work? Ple indicate if	ntion of ase che they hav
Be Someone, Be a Nurse" National television commercials to encourage beople to be nurses A website www.DiscoverNursing.com A website www.CampaignForNursing.com				employer made any deliberate e nurses who are employed in you any activities you have seen,	efforts to in ur place of and then in improvir	nprove rete work? Ple indicate if	ntion of ase che they hav
Brochures and videos encouraging people to "Be Someone, Be a Nurse" National television commercials to encourage people to be nurses A website www.DiscoverNursing.com A website www.CampaignForNursing.com The Promise of Nursing" fundraising events The Nurse Educator Campaign				employer made any deliberate e nurses who are employed in you any activities you have seen,	efforts to in ur place of and then in improvir	nprove rete work? Ple indicate if ng retentio	ntion of ease che they hav n. er or Not
'Be Someone, Be a Nurse" National television commercials to encourage people to be nurses A website www.DiscoverNursing.com A website www.CampaignForNursing.com 'The Promise of Nursing" fundraising events The Nurse Educator Campaign				employer made any deliberate e nurses who are employed in you any activities you have seen,	efforts to in ur place of and then in improving Yes, Has Made	nprove rete work? Ple indicate if ng retentio	ntion of ease che they hav n. er or Not
'Be Someone, Be a Nurse" National television commercials to encourage people to be nurses A website www.DiscoverNursing.com A website www.CampaignForNursing.com The Promise of Nursing" fundraising events				employer made any deliberate e nurses who are employed in you any activities you have seen,	efforts to in ur place of and then in improving Yes, Has Made	nprove rete work? Ple indicate if ng retentio Wheth Efforts We	ention of ease che they hav n. er or Not
Be Someone, Be a Nurse" National television commercials to encourage people to be nurses A website www.DiscoverNursing.com A website www.CampaignForNursing.com The Promise of Nursing" fundraising events The Nurse Educator Campaign FYOU ANSWERED "YES" TO ANY ITEM IN NSWER D2 AND D3. OTHERWISE GO TO D		EASE	the	employer made any deliberate enurses who are employed in you any activities you have seen, been effective or ineffective in	efforts to in ar place of and then a improvir Yes, Has Made Efforts	mprove rete work? Ple indicate if ng retentio Wheth Efforts We	er or Note Ineffect
Be Someone, Be a Nurse" National television commercials to encourage reople to be nurses Na website www.DiscoverNursing.com National website www.CampaignForNursing.com The Promise of Nursing" fundraising events The Nurse Educator Campaign YOU ANSWERED "YES" TO ANY ITEM IN NSWER D2 AND D3. OTHERWISE GO TO D		EASE	the	employer made any deliberate of nurses who are employed in you any activities you have seen, been effective or ineffective in the Mentoring programs for recent nurse graduates Improved work performance	efforts to in a place of and then in improvir Yes, Has Made Efforts	work? Ple indicate if ing retentio Wheth Efforts We	er or Notere Effect
Be Someone, Be a Nurse" Ilational television commercials to encourage reople to be nurses A website www.DiscoverNursing.com A website www.CampaignForNursing.com The Promise of Nursing" fundraising events The Nurse Educator Campaign YOU ANSWERED "YES" TO ANY ITEM IN NSWER D2 AND D3. OTHERWISE GO TO E		EASE	the	employer made any deliberate of nurses who are employed in you any activities you have seen, been effective or ineffective in the Mentoring programs for recent nurse graduates Improved work performance assessments	efforts to in a place of and then in improvir Yes, Has Made Efforts	work? Ple indicate if ing retentio Wheth Efforts We Effective	er or Notere Effect
Be Someone, Be a Nurse" Ilational television commercials to encourage eople to be nurses website www.DiscoverNursing.com website www.CampaignForNursing.com The Promise of Nursing" fundraising events The Nurse Educator Campaign YOU ANSWERED "YES" TO ANY ITEM IN NSWER D2 AND D3. OTHERWISE GO TO E		EASE	the	employer made any deliberate of nurses who are employed in you any activities you have seen, been effective or ineffective in the Mentoring programs for recent nurse graduates Improved work performance assessments Online schedule bidding	efforts to in a place of and then in improvir Yes, Has Made Efforts	mprove rete work? Ple indicate if mg retentio Wheth Efforts We Effective	er or Notere Effect
Be Someone, Be a Nurse" Ilational television commercials to encourage eople to be nurses website www.DiscoverNursing.com website www.CampaignForNursing.com The Promise of Nursing" fundraising events the Nurse Educator Campaign YOU ANSWERED "YES" TO ANY ITEM IN NSWER D2 AND D3. OTHERWISE GO TO E		EASE	the	employer made any deliberate of nurses who are employed in you any activities you have seen, been effective or ineffective in the Mentoring programs for recent nurse graduates Improved work performance assessments Online schedule bidding Paid for continuing education Career development	efforts to in a place of and then in improvir Yes, Has Made Efforts	work? Ple indicate if ng retentio Wheth Efforts We Effective	er or Notere Effect
ational television commercials to encourage ecople to be nurses website www.DiscoverNursing.com website www.CampaignForNursing.com The Promise of Nursing" fundraising events he Nurse Educator Campaign YOU ANSWERED "YES" TO ANY ITEM IN ISSUER D2 AND D3. OTHERWISE GO TO E		EASE	the	employer made any deliberate of nurses who are employed in you any activities you have seen, been effective or ineffective in the Mentoring programs for recent nurse graduates Improved work performance assessments Online schedule bidding Paid for continuing education Career development programs Financial incentives for quality	refforts to in a place of and then in improvir Yes, Has Made Efforts	work? Ple indicate if ing retentio Wheth Efforts We Effective	er or Notere Effect
Be Someone, Be a Nurse" lational television commercials to encourage eople to be nurses website www.DiscoverNursing.com website www.CampaignForNursing.com The Promise of Nursing" fundraising events he Nurse Educator Campaign YOU ANSWERED "YES" TO ANY ITEM IN NSWER D2 AND D3. OTHERWISE GO TO E		EASE	the	employer made any deliberate of nurses who are employed in you any activities you have seen, been effective or ineffective in the management of the manageme	refforts to in a place of and then in improvir Yes, Has Made Efforts	work? Ple indicate if ag retention Wheth Efforts We Effective	er or Notere Effect

Section E - Factuals

The following questions will help us complete important analyses on the health and well-being of nurses. ___ years E1. How would you describe your health in general? E9. If you have received a degree in a field other than nursing, what is the highest degree you have received? Please check ☐ Excellent only one and please specify what field it is in. Very good Good ☐ All degrees are in nursing Fair Baccalaureate degree (specify) Poor ☐ Master's degree (specify) ☐ Doctoral degree (specify) **E2.** What is your year of birth? **E10.** How many dependent children do you have living in your ____ year of birth household? Please indicate the number in each category. If none, please enter "0." E3. Are you...? Children 10 and under Children 11-17 ☐ Male Children 18+ IF YOU ANSWERED ZERO FOR ALL RESPONSE OPTIONS AT E10, GO TO E12. E4. What is your marital status? E11. Given what you know about healthcare, how likely would Married you be to advise your child to pursue a career in nursing or in Single, never married medicine? □ Divorced Career in Nursing Career in Medicine ☐ Separated ☐ Definitely would Definitely would ☐ Widowed ☐ Probably would Probably would Living with partner Decline to answer Probably would not Probably would not Definitely would not Definitely would not E5. Are you of Hispanic or Latino origin? E12. If you are currently working as a paid nurse, what is your Yes hourly wage for a regularly scheduled shift? If you work for more ☐ No than one employer, please answer for your primary job. Decline to answer ___. per hour ☐ I am not currently working as a paid nurse. **E6.** Do you consider yourself...? **E13.** Would you describe the area in which you work as...? ☐ White ☐ Black or African American Urban ☐ Asian or Pacific Islander Suburban ☐ Native American or Alaskan native Rural Of mixed racial background Some other race Decline to answer **E14.** Which of the following income categories best describes your total income working as a nurse in the year 2007 before taxes? E7. Please check all of the nursing degrees you have received and indicate in what year you received each degree. No nursing related income ☐ Less than \$25,000 Year Received \$25,000 - \$49,999 \$50,000 - \$74,999 □ Diploma in nursing □ \$75,000 - \$99,999 ☐ Baccalaureate degree in nursing \$100,000 - \$124,999 Master's degree in nursing \$125,000 or more ☐ Doctoral degree in nursing

E8. How many years have you been practicing as a registered

nurse?

Decline to answer

E15. Which of the following income categories best describes your total household income in the year 2007 before taxes?	E20. How likely are you to vote in the 2008 Presidential election in November?
☐ Less than \$25,000 ☐ \$25,000 - \$49,999 ☐ \$50,000 - \$74,999 ☐ \$75,000 - \$99,999 ☐ \$100,000 - \$124,999 ☐ \$125,000 -149,999	 ☐ Certain to vote ☐ Somewhat likely ☐ Equally likely to vote as not vote ☐ Somewhat unlikely ☐ Certain I will not vote
□ \$150,000 - \$200,000 □ \$200,000+ □ Decline to answer	E21. Are you now covered by any form of health insurance plan? This would include any private insurance plan through you employer or that you purchase yourself, as well as a government program like Medicare or Medicaid.
E16. During the last twelve months have you done any of the following?	☐ Yes ☐ No
 □ Worked paid or volunteer for a political party/candidate □ Attended a political fund raising event □ Donated money to a political candidate □ Written a letter to the editor about a political issue 	☐ Don't know E22. What is your religious preference? Please check all that apply.
E17. Do you think or yourself as a? Democrat Republican Independent Something else No affiliation	☐ Protestant ☐ Catholic ☐ Jewish ☐ Born-again or Evangelical Christian ☐ Mormon/Latter-day Saints ☐ Muslim ☐ Buddhist ☐ Hindu ☐ Unitarian Universalist
E18. How would you describe your political views? Very conservative Somewhat conservative Moderate	☐ Don't know☐ No religion☐ Other religion (please specify below)
☐ Somewhat liberal☐ Very liberalE19. Are you registered to vote at your current address?	E23. How strongly do your religious beliefs influence your decisions about whom you vote for in political elections?
☐ Yes ☐ No ☐ Don't know	 □ Very strong influence □ Somewhat strong influence □ Not very strong influence □ No influence at all

Thank you for taking the time to complete this survey.

Please return your completed questionnaire in the enclosed postage-paid envelope to:

Harris Interactive PO BOX 5703 Hopkins, MN 55343-7040